**Title:** Certificate Product

**Primary Actor:** Customer (individual or corporate)

**Goal:** - A customer as an individual wants to apply for a 1-, 3- or 5-years certificate.

* A customer as a corporate wants to apply for a 3- or 5-years certificate.

**Preconditions:**

Customer must be logged in to their account. Customer must have a valid I-score. Customer must select the desired type of certificate that he wants to apply.

**Main Success Scenario:**

The customer navigates to the certificate products page. The system displays the selected type of certificate and its details. The customer confirms his subscription for the suitable certificate by clicking on “apply” button. The system notifies the customer by sending him a confirmation message on phone or email .

**Bad Scenario:**

If the customer does not have a valid I-score so, he is not qualified for the desired certificate.

if the customer does not log in his account so, he is not from our bank customers(guest mood) or he is our customer but, he forgot to log in.